Fox Home Energy Storage System

Flip VPP Enrollment User Guide

1. Introduction

Fox home energy storage systems can now participate in Flip, a Virtual Power Plant (VPP) program. By enrolling, you allow Flip to coordinate your battery during grid events, which helps stabilize the grid while potentially earning you rewards.

This guide explains how to connect your Fox home energy storage system to the Flip VPP platform and answers common questions about the enrollment process.

2. Before You Begin

Make sure you have the following ready before you start:

- A Fox home energy storage system that is installed, powered on and connected to the internet.
- A Fox ESS account linked to your system.
- An active email address or mobile number registered with your Fox ESS account.
- A device (computer, tablet or smartphone) with a web browser and a stable internet connection.

3. Enrolling Your System in the Flip VPP

3.1 Access the Flip VPP Portal

Open a web browser and go to the dedicated Flip portal for Fox users:

https://fox.myvpp.co/

3.2 Log In to Flip

Log in with your Flip account. If you do not have a Flip account yet, follow the on-screen instructions to create one before continuing.

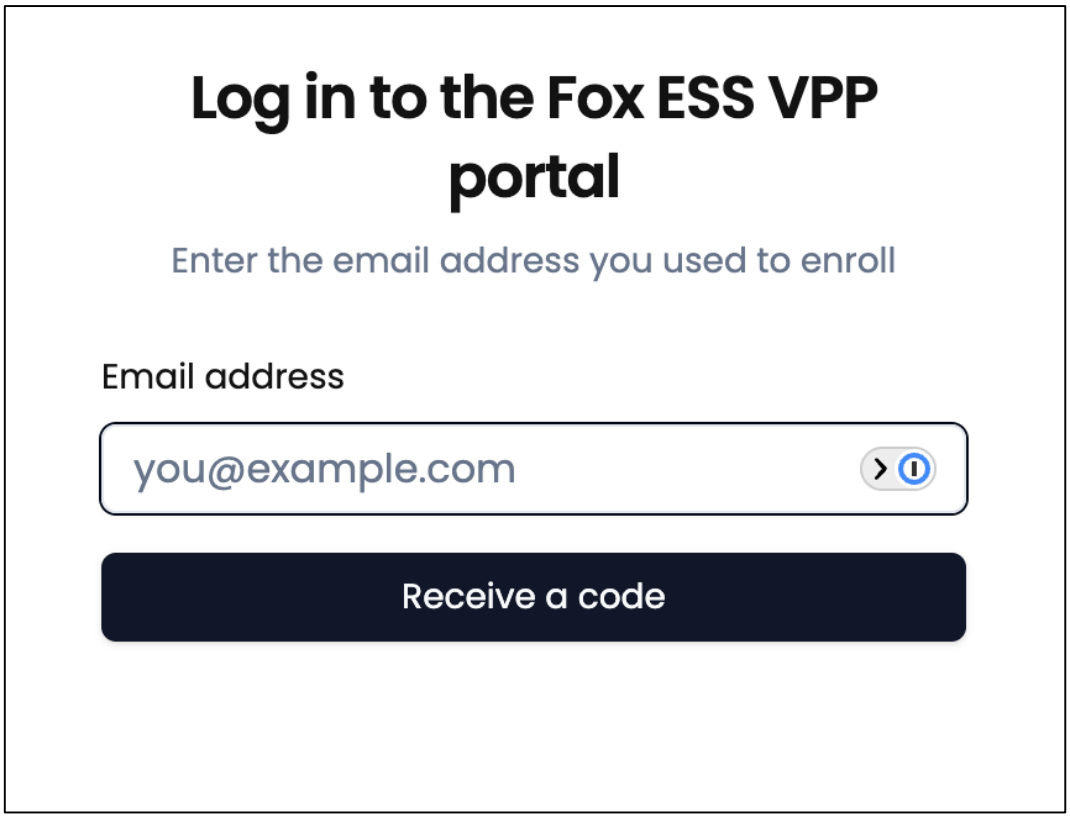


Figure 1. Log in to the Fox ESS VPP portal with your email address.

3.3 Authorize Flip to Use Your Battery

To connect your system, you need to authorize Flip to use your battery. Complete the following steps:

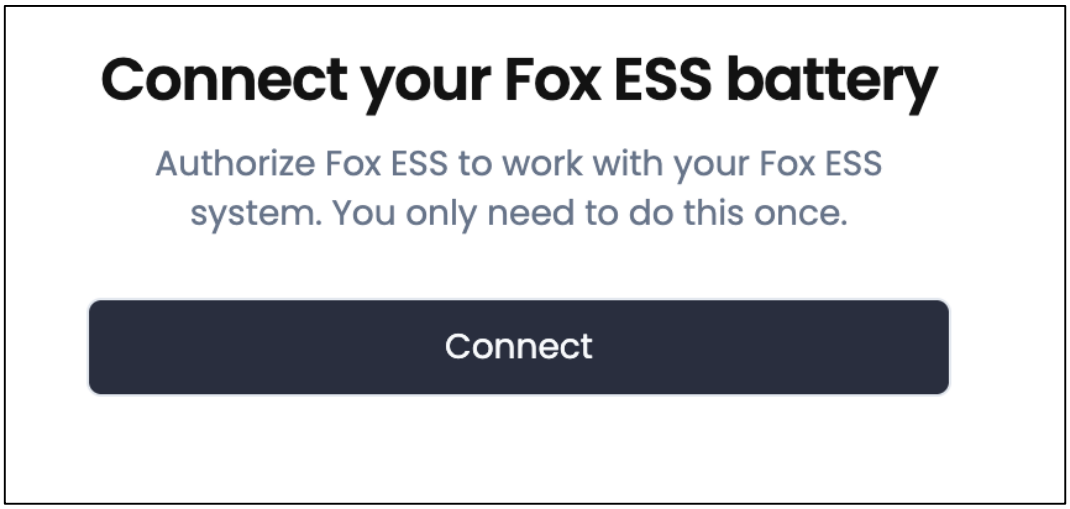


Figure 2. Connect your Fox ESS battery to authorize Fox ESS to work with your system.

1. Log in to your Fox ESS account when prompted.

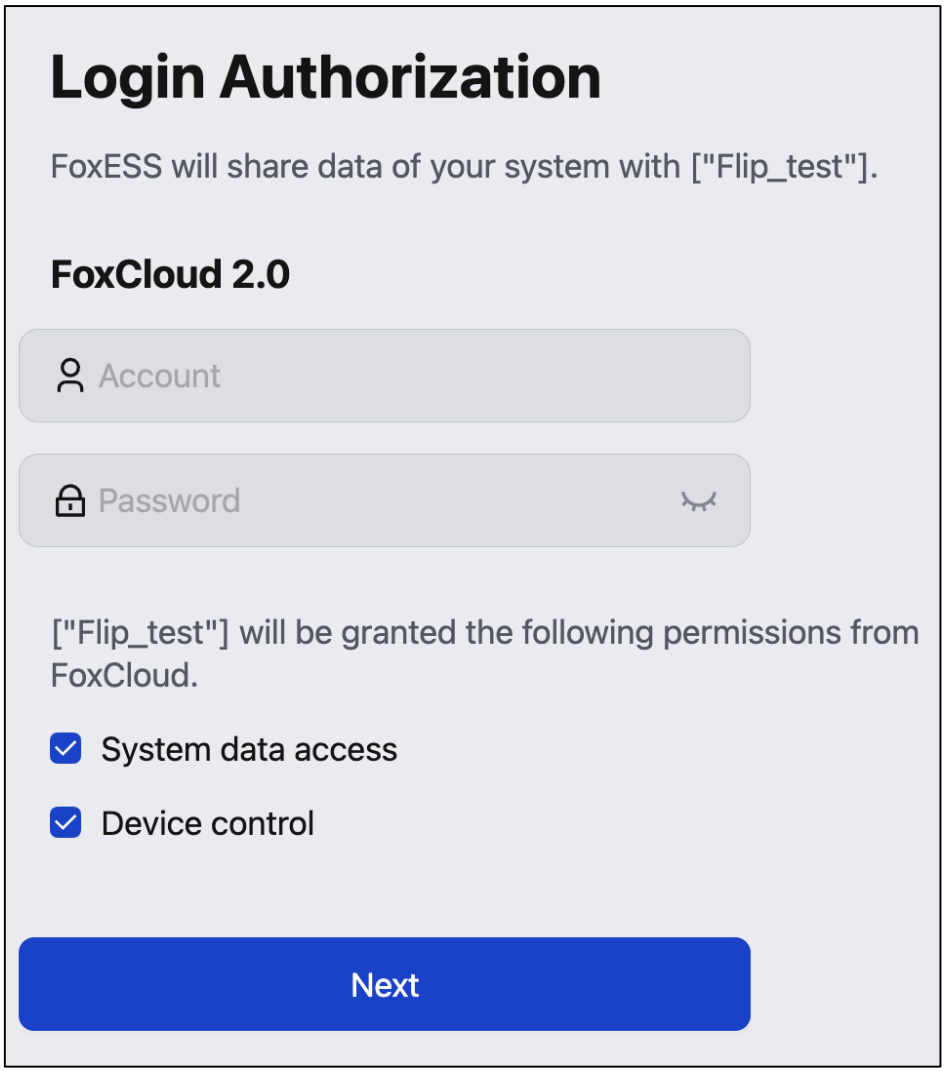


Figure 3. Log in to Fox ESS (FoxCloud 2.0) and grant the requested permissions.

2. Approve the authorization request that allows Flip to use your battery.

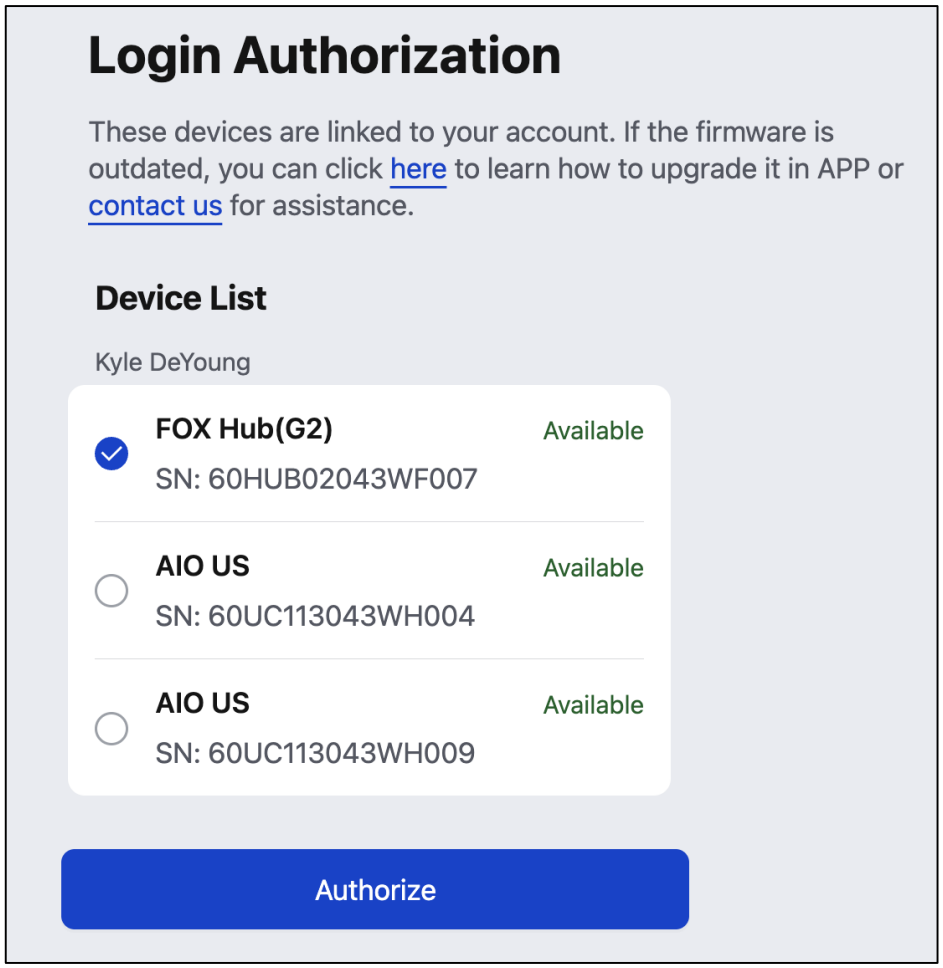


Figure 4. Select your devices and approve the authorization request.

3. Confirm the authorization to finish the connection.

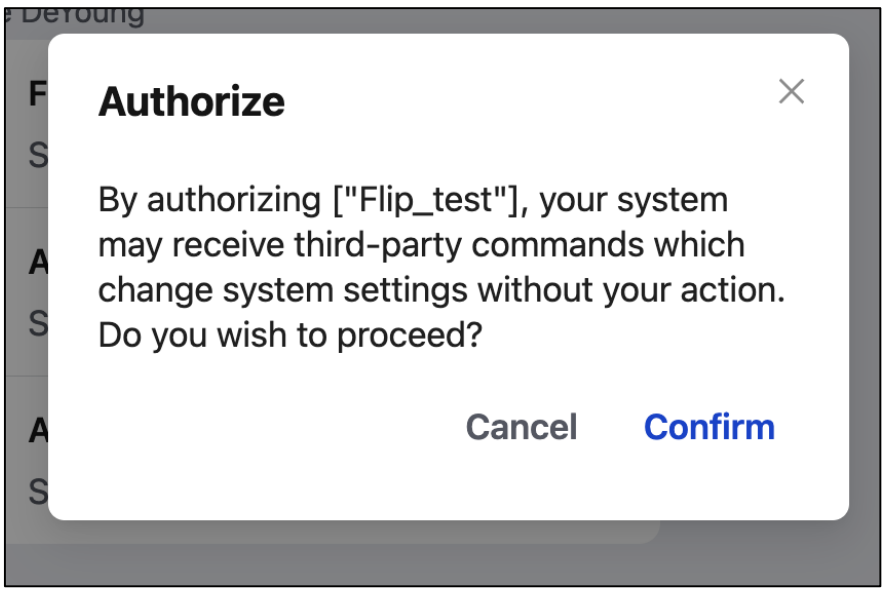


Figure 5. Review the confirmation dialog and confirm the authorization.

3.4 Access the Flip VPP Dashboard

Once the authorization is confirmed, you will be directed to the Flip VPP dashboard, where you can view your system status and participation information. Your enrollment is now complete.

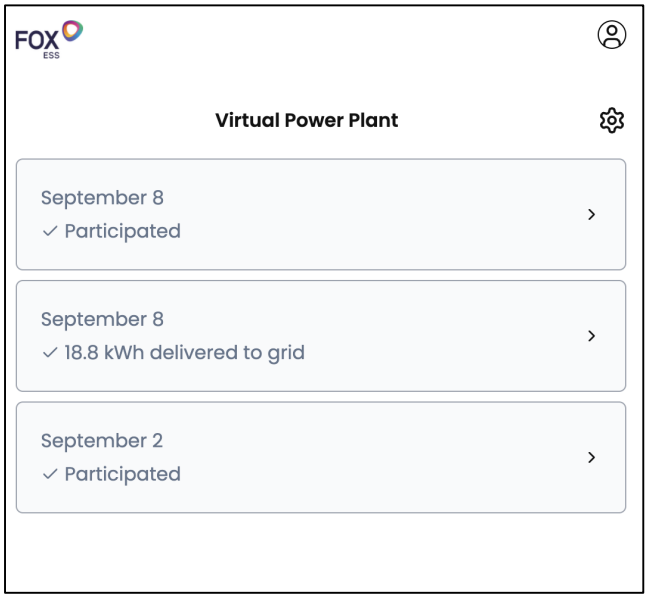


Figure 6. The Flip VPP dashboard shows your participation records.

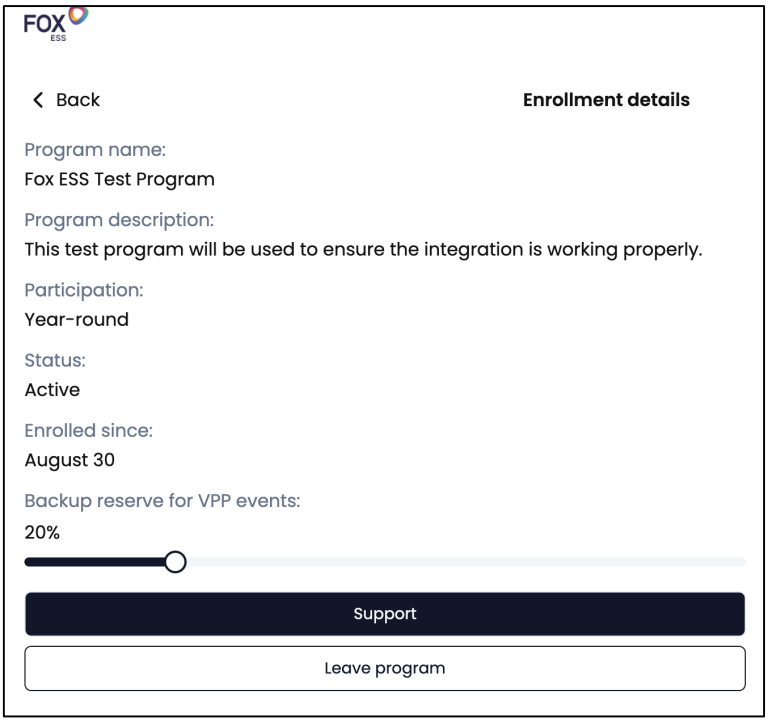


Figure 7. Enrollment details of the Fox ESS Test Program.

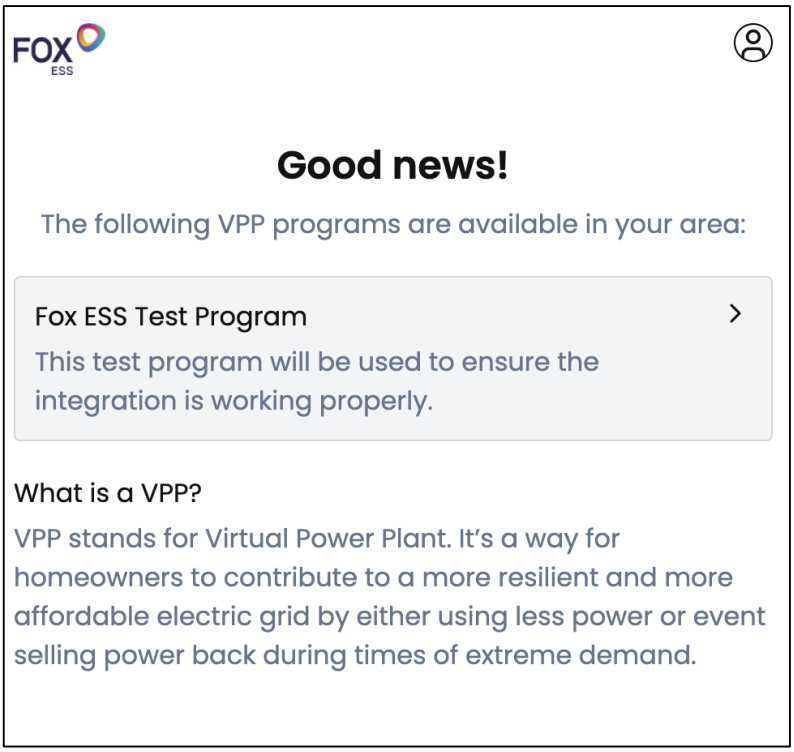


Figure 8. VPP programs available in your area.

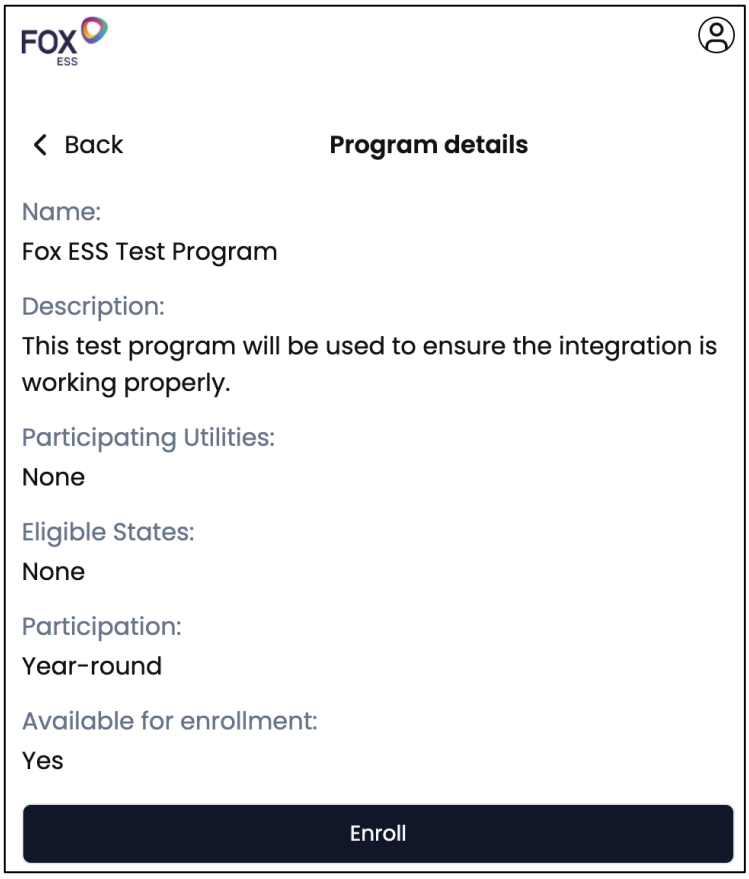


Figure 9. Program details for the Fox ESS Test Program.

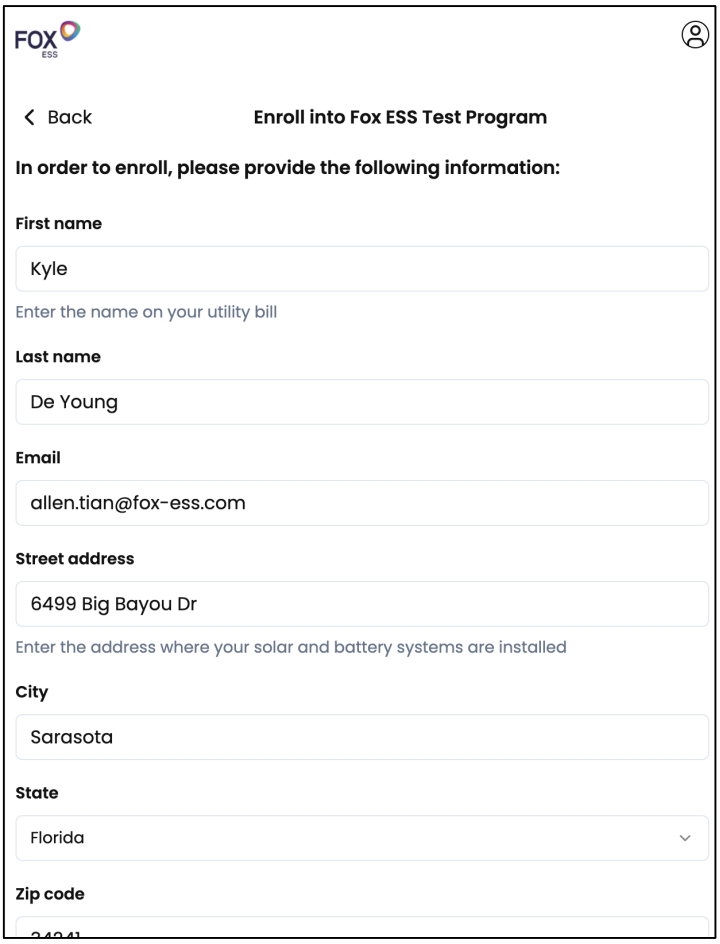


Figure 10. Complete the enrollment form to join the program.

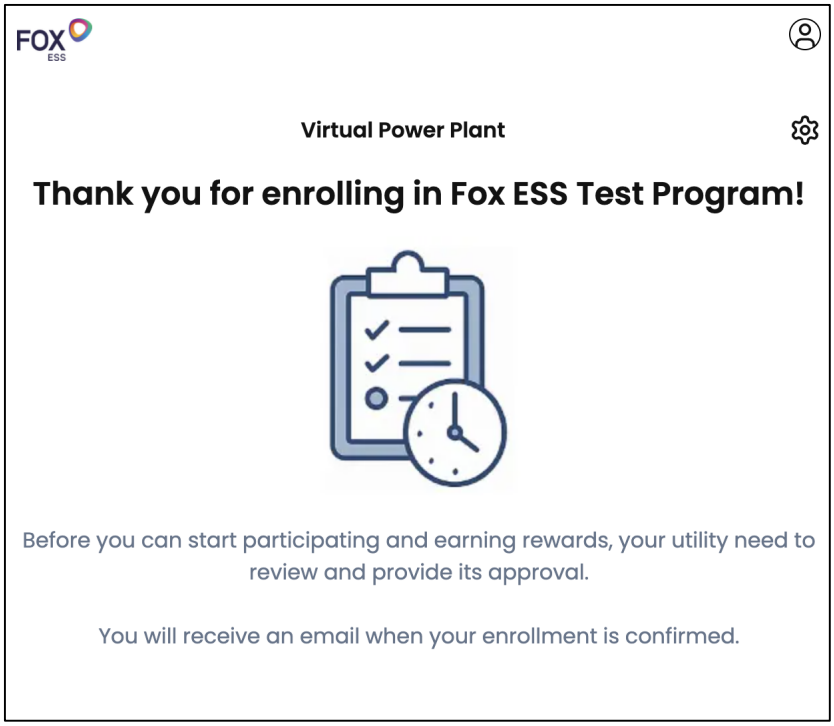


Figure 11. Enrollment confirmation - your utility will review and approve your enrollment.

4. Frequently Asked Questions

4.1 Do I need to tell Flip my location?

In most cases, your address is already associated with your Fox system. If Fox does not have your address on record, you will be asked to enter your zip code during the enrollment process.



Figure 12. VPP programs available in your area based on your location.

4.2 How much can I earn by participating?

Your potential earnings depend on factors such as your battery capacity and the grid events in which your system takes part. Refer to the Flip VPP dashboard for the most current information about your account.

4.3 What happens if I sell my home or move?

If you plan to move, unenroll from the Flip VPP before you leave so that the new homeowner can enroll their own system.

- If you forgot to unenroll and the new homeowner tries to enroll, they can still start the enrollment process for their own system. Contact support if you need help ending your participation.

5. Support and Contact

If you have questions about the enrollment process or need assistance with your participation, contact the Fox support team or the Flip VPP support team. Please have your system serial number and the email address used for your Fox ESS account ready when you contact support.